



June 1, 2001

***ATTENTION:
ACCOUNTS RECEIVABLE/COLLECTIONS/CASH APPLICATION***

In an effort to assist you, our valued carrier, with resolving accounts receivable issues, I have enclosed information to help you understand the payment process at Pittsburgh Logistics Systems, Inc. Pittsburgh Logistics strives to insure that all loads hauled by our carriers are accurately paid in a timely manner, based on agreed upon terms. In the event you believe a problem has occurred, the enclosed information provides the instructions which must be followed. Listed below are the contents of the Carrier Inquiry Procedure:

Section I HOW TO CONTACT PLS CONCERNING AN INQUIRY

Section II A BRIEF DESCRIPTION OF OUR PAYMENT PROCESS

Section III FREQUENTLY ASKED QUESTIONS

Pittsburgh Logistics Systems looks forward to the continued partnership with your company.

Please contact me if you have any questions at (724) 709-9000 ext. (2223).

Sincerely,

Mary Coleman
Supervisor, Carrier Services and Administration

Enclosures

